



STATE OF WEST VIRGINIA  
OFFICE OF THE ATTORNEY GENERAL  
DARRELL V. MCGRAW, JR.  
CONSUMER PROTECTION DIVISION  
1-800-368-8808 or 304-558-8986

# Press Release

---

March 11, 2003

FOR IMMEDIATE RELEASE CONTACT: CHRISTOPHER HEDGES  
304-558-8986  
1-800-368-8808

**ATTORNEY GENERAL DARRELL V. MCGRAW, JR.,  
SEEKS REFUNDS FOR CONCERT-GOERS  
TRAPPED AT HOME**

Attorney General Darrell V. McGraw, Jr. has received a number of complaints against promoters of a B.B. King concert who failed to give refunds to ticketholders trapped at home by last month's winter storm. CrossRhodes Entertainment, of Big Flats, New York, sponsored a B.B. King concert at the Charleston Municipal Auditorium on Sunday, February 16. That weekend, snowstorms had blanketed the mountain state in snow and ice, which cut power lines, created serious road hazards, and caused numerous accidents. Governor Bob Wise declared a state of emergency, and warned motorists to stay off roadways unless travel was absolutely necessary. Some motorists interpreted the declaration to prohibit access to public highways or thought they would be stopped by police if they ventured onto icy roads unnecessarily. Reportedly, the storm caused an entire one-third of the 1,600 ticket purchasers to stay home.

The Attorney General's Consumer Protection Division is working with the City of Charleston and the concert promoter, asking that CrossRhodes Entertainment honor refund requests by any ticketholder who stayed home on February 16 due to weather conditions. In the meantime, Attorney General McGraw reminds consumers that they can contact their credit card companies and dispute charges for tickets they could not use during that hazardous weekend.

Last edited by Administrator on Wed Aug 03, 2005 10:17 am; edited 1 time in total

###